

Outrider Program Roles and Responsibilities

Outriders are a dedicated team of skilled and experienced volunteers who provide ride support at Cascade Bicycle Club (CBC) events. They play a key role in delivering outstanding on-course assistance, including logistical coordination, mechanical help, traffic management, and response to medical incidents. In addition, Outriders offer guidance, encouragement, and information to event participants. By serving as support riders, they promote safe cycling and uphold our mission to Improve Lives Through Bicycling.

Each year, the Outrider group elects a Steering Committee to serve for the following ride season. The Outrider Steering Committee (OSC) oversees volunteer recruitment and training, monitors participation, and ensures that all events are adequately supported throughout the year.

Cascade Bicycle Club supports the Outriders by providing structured staff support, online and in-person training resources and opportunities, logistical coordination, and ongoing communication. Through this partnership, CBC helps the Outriders focus on supporting riders and enhancing the experience of event participants.

Outrider Steering Committee

Roles and responsibilities

- Recruit Outriders annually in December
- Conduct a season kick-off orientation in time for Chilly Hilly
- Arrange ongoing training (eg: first aid, mechanical topics)
- Manage Outrider roster and status tracking for each event
- Promote and recruit needed Outrider signups for each event
- Build community by organizing social opportunities
- Help Cascade shape the future of the Outrider program
- Encourage cross-volunteering to use Outrider skills in other ride support activities, eg: CTS, Operations Center, SAG driving
- Organize year-end meeting and Outrider celebration
- Manage Outrider Facebook group, post necessary content, respond to questions
- Manage own discretionary budget that Cascade sets each year

Structure and operation

- Up to 12 members elected in December each year by existing Outriders
- Meetings occur monthly on Zoom
- Elects chair/co-chairs from among its members
- Chair/co-chairs create agendas, run meetings, and assign tasks
- Chair/co-chairs lead collaboration with the Outrider Coordinator (see below)

- Establishes standing and ad-hoc committees to complete roles and responsibilities; members of these committees may be from the general Outrider pool, and do not need to be on the Steering committee

Outrider Coordinator (Cascade Staff)

- Acts as liaison between Outrider Steering Committee and Cascade Bicycle Club Events Team
- Recruits for Operations Center (Ops Center) for each ride
- Creates shareable CalTopo map for each ride
- Updates Monday.com board for Operations Center for each ride
- Collects and reports on data regarding incidents on rides reported to Ops Center
- Orders replacement Outrider and Medical Outrider supplies
- Orders new and replacement jerseys for Outriders
- Provides support for Outrider issues that pertain to Cascade (e.g. tech problems, redeeming hours, etc.)

Outriders

Roles and responsibilities

- Provide on-course support for riders during [major rides](#)
- Respond to mechanical issues such as flat tires or minor bike repairs as skill allows
- Respond to medical incidents and provide first aid care, coordinating with event staff and emergency responders when needed
- Report all incidents to the ride Operations Center
- Assist with traffic safety, helping to manage intersections and removing hazards or alerting riders to hazards along the route to the best of their ability while prioritizing safety.
- Offer information and moral support to participants, promoting a positive and welcoming event atmosphere
- Serve as ambassadors for safe and responsible riding
- Outriders should choose rides/segments that match their current fitness level, but should not hesitate to ask for help when needed.

Lodging

Cascade Bicycle Club will provide lodging for Outriders on certain multi-day rides as outlined below. When limited, these lodging options will be available on a first-come first-served basis. Below are the events and rides Cascade will be providing lodging and/or camping for:

- Seattle to Portland Ride (STP)
- Ride from Seattle to Vancouver and Party (RSVP)
- Selected Tours
 - Iron Horse Gravel Ride
 - Winthrop Tour

STP

- CBC will provide lodging at the Midpoint in Centralia/Chehalis/Bethel for up to **30** Outriders
- CBC will provide lodging at the Portland endpoint for up to **30** Outriders

RSVP

- CBC will provide lodging at the Midpoint in Bellingham for up to **15** Outriders
- CBC will provide lodging at the finish line in Vancouver for up to **15** Outriders (subject to financial feasibility)

Iron Horse Gravel Ride

- CBC will provide camping in Cle Elum for **all** Outriders supporting the ride

Ride Registration, Transportation and Parking

For each ride they participate in, Outriders will be provided a link allowing them to register free of charge. Additionally, Cascade Bicycle Club will cover the following add-ons to Outrider registration when applicable. This covers add-ons to registrations through the website, and does **not** cover cash purchases at the ride itself:

- Bus Transport
 - STP: Pre-Ride Bus (from Portland on Friday)
 - STP: Post-Ride Bus/Bike (from Portland on Sat, Sun or Mon)
- Parking
 - STP: Pre-Ride Parking (in Portland: Sat/Sun)
 - STP: Event Weekend Parking Pass (in Seattle: Sat, Sat/Sun or Sat/Sun/Mon)
- Packet Mailing
 - STP: Packet Mailing

Other Benefits for Volunteering

New Outriders will receive a custom jersey prior to the start of the ride season. Every 3 years, Outriders can request a replacement jersey. Additional jerseys are available each year for \$60.

Hours spent Outriding or supporting in the Operations Center are logged as volunteer hours which can be redeemed for memberships, ride registrations, classes, and more.